

All-in-One hoists

Service manual



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ROPOX

General about the Hoist

Note: Prior to maintenance of the Ropox All-in-One Hoist read this manual carefully.

This manual is your guide advising how to perform a service inspection and failure finding on the All-in-One Hoist. Inside there is procedures and checkforms.

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When ordering spare parts and submitting inquiries regarding maintenance, please state the information below.

Customer: _____

Hoist model: _____

Serial number: _____

Year and month: _____

Max. load: _____

Producer

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Dealer

1. Introduction

According to EN 10535 a periodic inspection of the All-in-One Hoist must be undertaken at least once a year. The work must only be performed by qualified personnel. For each inspection a report of inspections and replacements should be prepared and the attached maintenance schedule should be completed and a copy sent to Ropox.

Worn or defective parts must be replaced by new, original spare parts from Ropox.

We recommend to keep a logbook for every lift in order to record all maintenance work.

This logbook can be used as documentation for any warranty claim that may occur.

The warranty for this product shall not apply, if you do not carry out at least one service check per year according to the maintenance report shown on the following page.

Note: Ropox A/S cannot be held responsible for errors or accidents resulting from the maintenance of All-in-One by non-qualified personnel. Nor can Ropox A/S be held responsible for errors or accidents resulting from incorrect use.

Note: Ropox A/S disclaims all responsibility for errors or accidents resulting from the use of unoriginal spare parts or maintenance work not carried out by qualified and trained personnel.

2. Procedure for maintenance

- Forms to service report

Take a copy off the forms on page 4 and 5 and use them when filling out the service report. We recommend to scale them up in A4 size

- Visual inspection

Inspect hoist frame and weldings for wear, skews or any other damage

- Testing

Check all functions with and without load

Check emergency stop

Check battery and charger

- Mechanical inspection, see also section 3

Inspect that all parts is moving freely and without any abnormal noise

OBS! Bolt M6x50 holding Spreader bar should be dismantled and inspected visually

OBS! Axle holding lifting arm should be dismantled and inspected visually

Inspect that bolts are tight

- Electric inspection, also see also section 4 and 5

Check actuator for damage, noise and the fixtures

Check the battery voltage with and without load

Replace defective battery, if any

Check wires for damage

Check all plugs and sockets

3. Maintenance report mechanical parts

Invoice address:		Delivery address:			
Repair	Mounting	Service		Warranty	
Lift type:		Serial No.			
Inspection carried out		OK	defective	repaired	replaced
Lubrication of wheels					
Lubrication of load bearing shafts and hooks					
Welds					
Bolts / bushings					
Mast and arm connection					
Arm and lifting accessories					
Test of the leg-spreading function					
Switches and safety functions					
Test of batteries and recharging function					
Test of the seams of the Domino slings					
All bolts					
Lifting motor and leg-spreading motor. See separat pages regarding motors					
Other					
Functional test of the lift					
Consumption of spare parts					
Spare part No:		Products:			
Comments:					
Milage:		Time consumption:			
Date:		Performed by:			

4. Maintenance report actuator/liftingmotor

Invoice address:		Delivery address:		
Repair	Mounting	Service	Warranty	
Lift type:		Serial No.		
Inspection carried out	OK	Not OK	Remarks	
Powerconsumption without load				
Powerconsumption with max. load				
Noise				
Plastic				
Wires and cords				
Straightness and outbending when the actuator is completely out				
Looseness				
Fixing points				
Marks and dents				
Other				
Consumption of spare parts				
Spare part No:	Products:			
Comments:				
Milage:		Time consumption:		
Date:		Performed by:		

5. Lifetime of actuator/liftingmotor

A service technician fill out the below points from the user information

How often is the lift used pr. day :

Actuators production date :

Expected changing of actuator :

Table to determine an actuators lifetime

Note!! The lifting actuator should be changed when it is max. 6 years or after 10.000 strokes.

Continue normal use

Consider changing

Actuator should be changed

Lifts pr. day	Age in years									
	1	2	3	4	5	6	7	8	9	10
1	365	730	1095	1460	1825	2190	2555	2920	3285	3650
2	730	1460	2190	2920	3650	4380	5110	5840	6570	7300
3	1095	2190	3285	4380	5475	6570	7665	<i>8760</i>	<i>9855</i>	10950
4	1460	2920	4380	5840	7300	<i>8760</i>	10220	11680	13140	14600
5	1825	3650	5475	7300	<i>9125</i>	10950	12775	14600	16425	18250
6	2190	4380	6570	<i>8760</i>	10950	13140	15330	17520	19710	21900
7	2555	5110	<i>7665</i>	10220	12775	15330	17885	20440	22995	25550
8	2920	5840	<i>8760</i>	11680	14600	17520	20440	23360	26280	29200
9	3285	6570	<i>9855</i>	13140	16425	19710	22995	26280	29565	32850
10	3650	<i>7300</i>	10950	14600	18250	21900	25550	29200	32850	36500
11	4015	<i>8030</i>	12045	16060	20075	24090	28105	32120	36135	40150
12	4380	<i>8760</i>	13140	17520	21900	26280	30660	35040	39420	43800
13	4745	<i>9490</i>	14235	18980	23725	28470	33215	37960	42705	47450
14	<i>5110</i>	10220	15330	20440	25550	30660	35770	40880	45990	51100
15	<i>5475</i>	10950	16425	21900	27375	32850	38325	43800	49275	54750
16	<i>5840</i>	11680	17520	23360	29200	35040	40880	46720	52560	58400
17	<i>6205</i>	12410	18615	24820	31025	37230	43435	49640	55845	62050
18	<i>6570</i>	13140	19710	26280	32850	39420	45990	52560	59130	65700
19	<i>6935</i>	13870	20805	27740	34675	41610	48545	55480	62415	69350
20	<i>7300</i>	14600	21900	29200	36500	43800	51100	58400	65700	73000
21	<i>7665</i>	15330	22995	30660	38325	45990	53655	61320	68985	76650
22	<i>8030</i>	16060	24090	32120	40150	48180	56210	64240	72270	80300
23	<i>8395</i>	16790	25185	33580	41975	50370	58765	67160	75555	83950
24	<i>8760</i>	17520	26280	35040	43800	52560	61320	70080	78840	87600
25	<i>9125</i>	18250	27375	36500	45625	54750	63875	73000	82125	91250
26	<i>9490</i>	18980	28470	37960	47450	56940	66430	75920	85410	94900
27	<i>9855</i>	19710	29565	39420	49275	59130	68985	78840	88695	98550
28	10220	20440	30660	40880	51100	61320	71540	81760	91980	102200
29	10585	21170	31755	42340	52925	63510	74095	84680	95265	105850

6. Operational failures

If the mobile hoist stops working the following should be checked before notifying your authorised dealer.

1. Battery power.
2. Emergency stop released.
3. All plugs correctly fitted.
4. Hand control unit.
5. Try another hand control unit / charger, if necessary.
6. If the lifting arm does not come down when the hand control unit is activated, use emergency lowering, either electrical or manual and the lifting arm will come down.

Important: Before using the hoist, see that the red emergency button has not been depressed. See that the hand control unit has been correctly connected.

<u>Symptom</u>	<u>Possible cause</u>	<u>Action</u>
Power indicator does not light up during recharging	No connection Control box defective	Establish connection Send for repairman
The motor does not work. A click is heard from the relay of the control box	The wire from the motor is not properly connected to control box Motor defective Control box defective	Connect the wire properly Replace the motor Replace the control box
The motor does not work. You do NOT hear a click from the relay of the control box	Control box defective Hand control defective	Send for repairman Send for repairman
Control box completely dead. You do NOT hear a click from the relay	The battery is empty Battery defective	Recharge the battery Replace the battery
The control box is OK except for one direction in one channel	Hand control defective Control box defective	Send for repairman Send for repairman

If these points have been checked and the mobile lift still does not work, contact your authorised dealer.

7. Claims deadline and CE

Claims deadline

See General Terms of Sale and Delivery on www.ropox.dk

CE-certification



The All-in-One hoists and slings has CE-marking and thus meets the functional and safety requirements of the Directives for Medical Devices, Low Voltage and EMC. The product is in risk group 1.

Declaration of Conformity can be delivered on request.

They has been tested by the Danish Centre for Assistive Technology according to the rules of Standard DS / EN ISO 10535, „Hoists for the transfer of disabled persons – requirements and test methods“. All electrical components meet current electrical standards.

